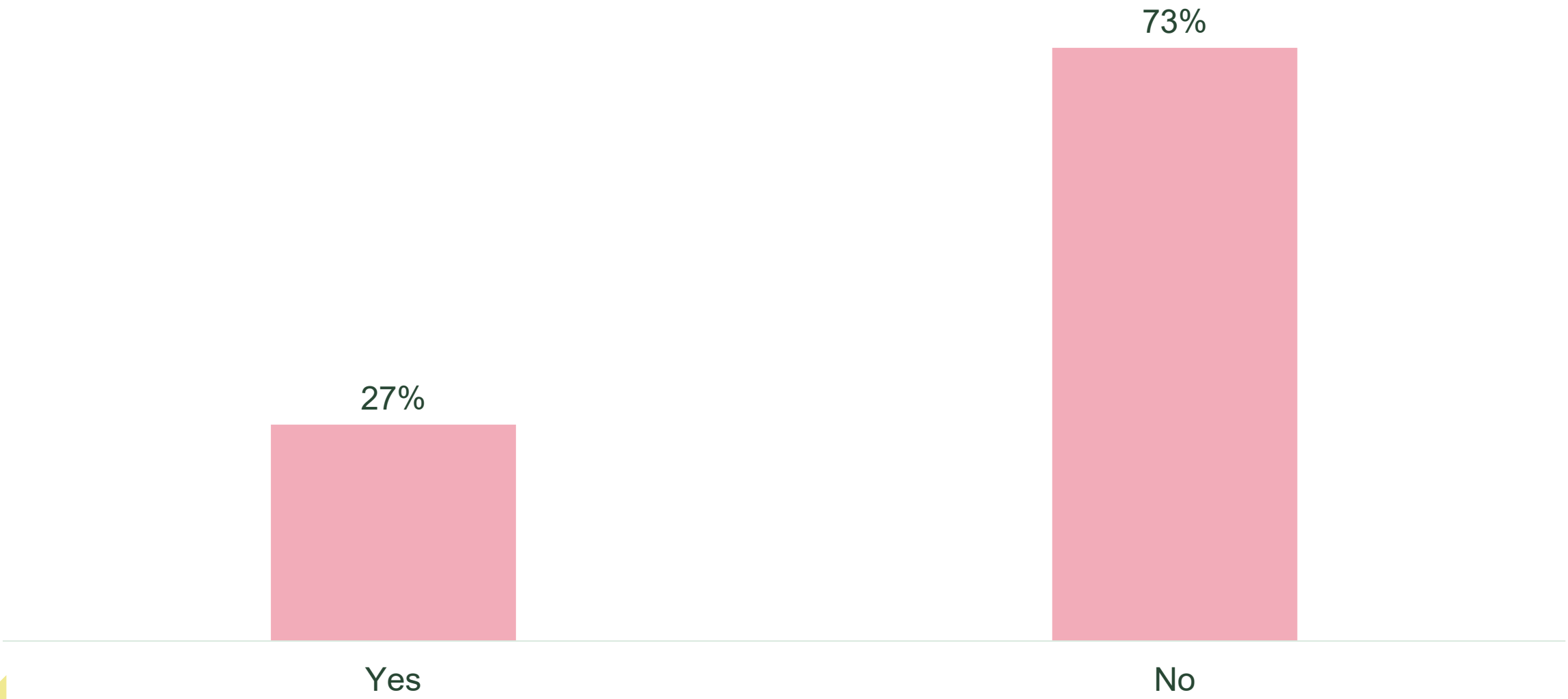
Amplius

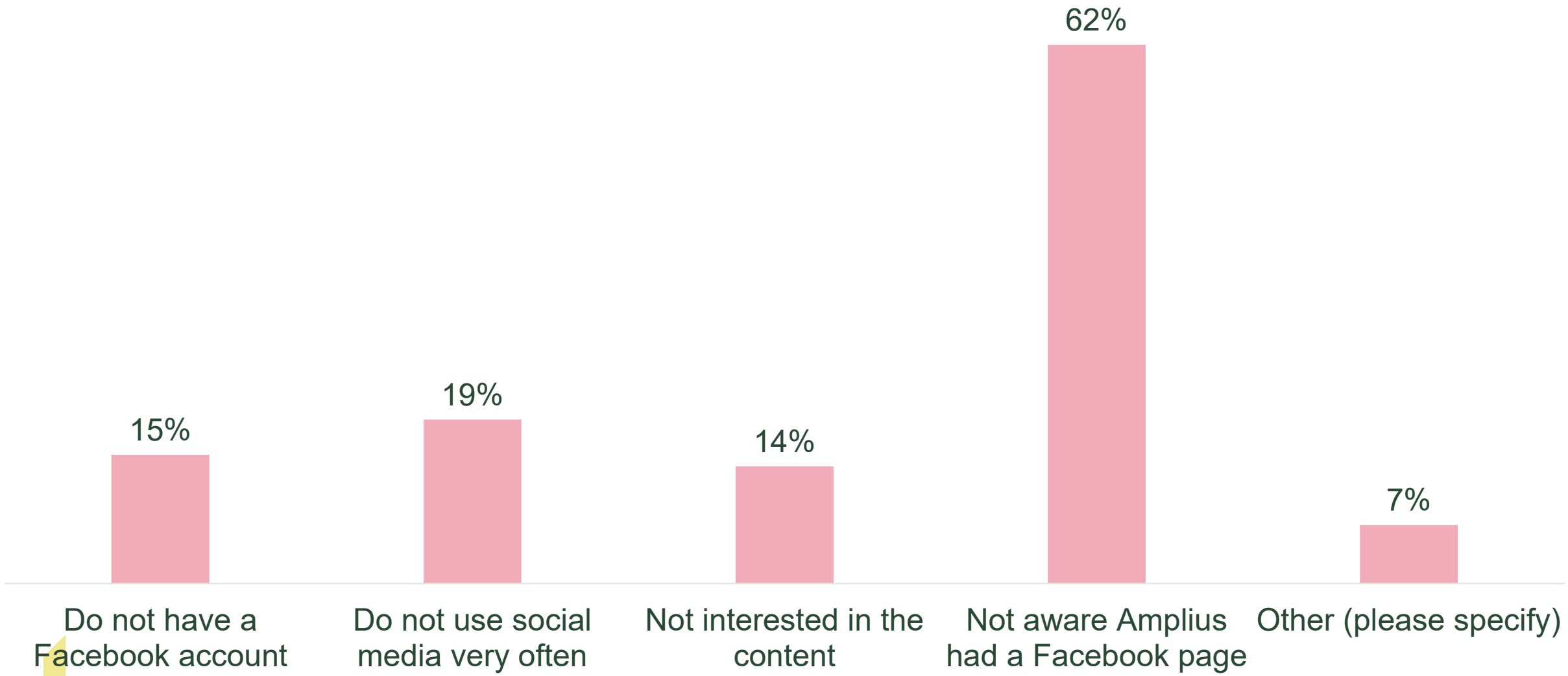
Social Media Survey

A Voice survey – full results

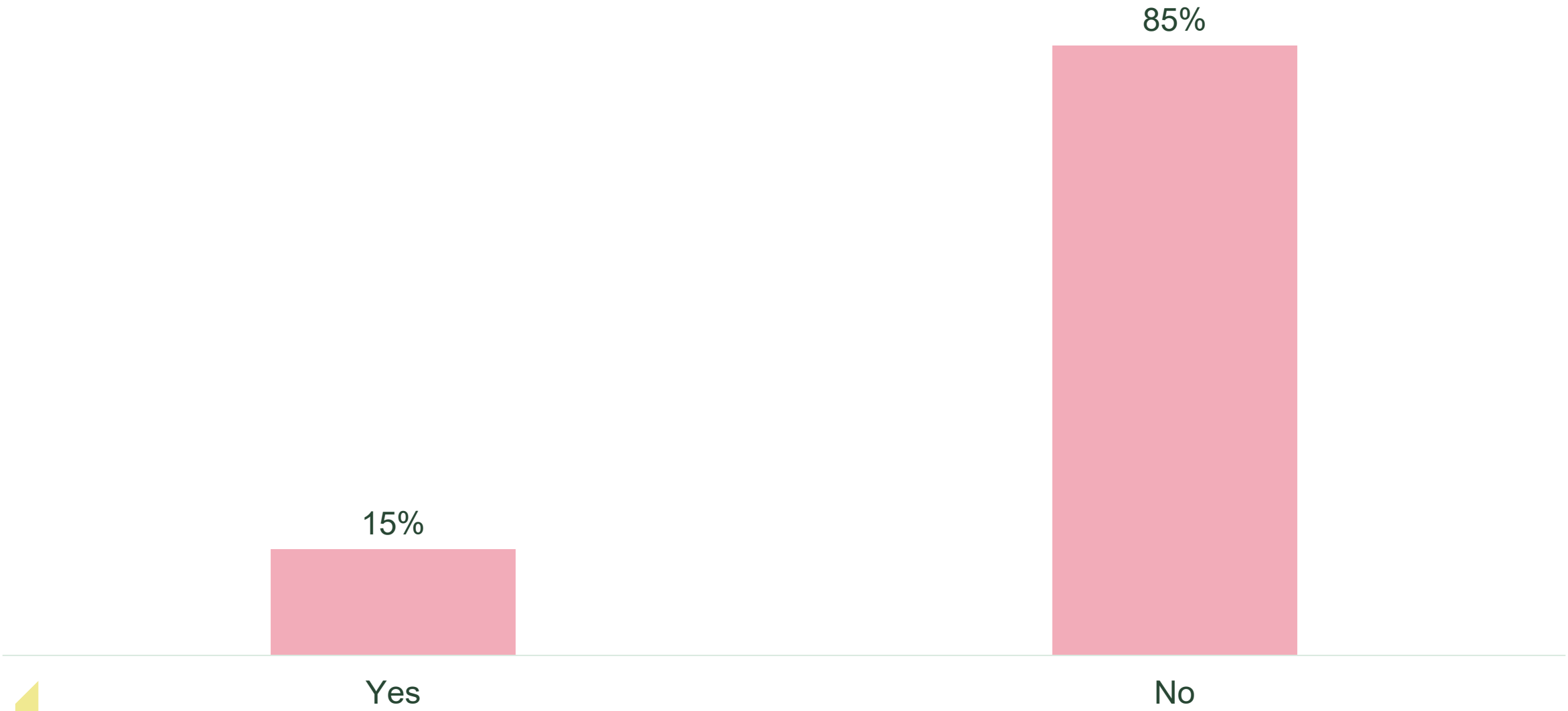
Do you follow Amplius on Facebook?



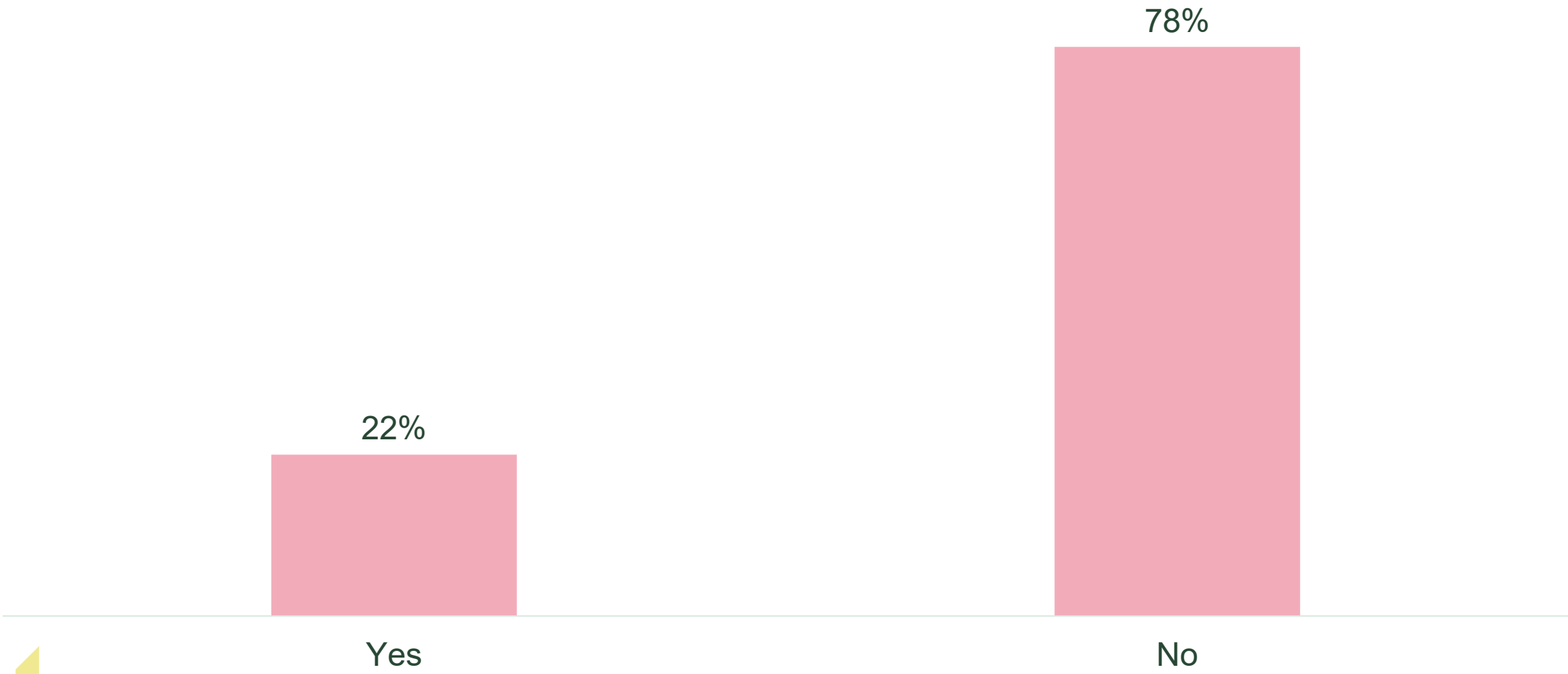
Why do you not follow Amplius on Facebook? (Tick all that apply)



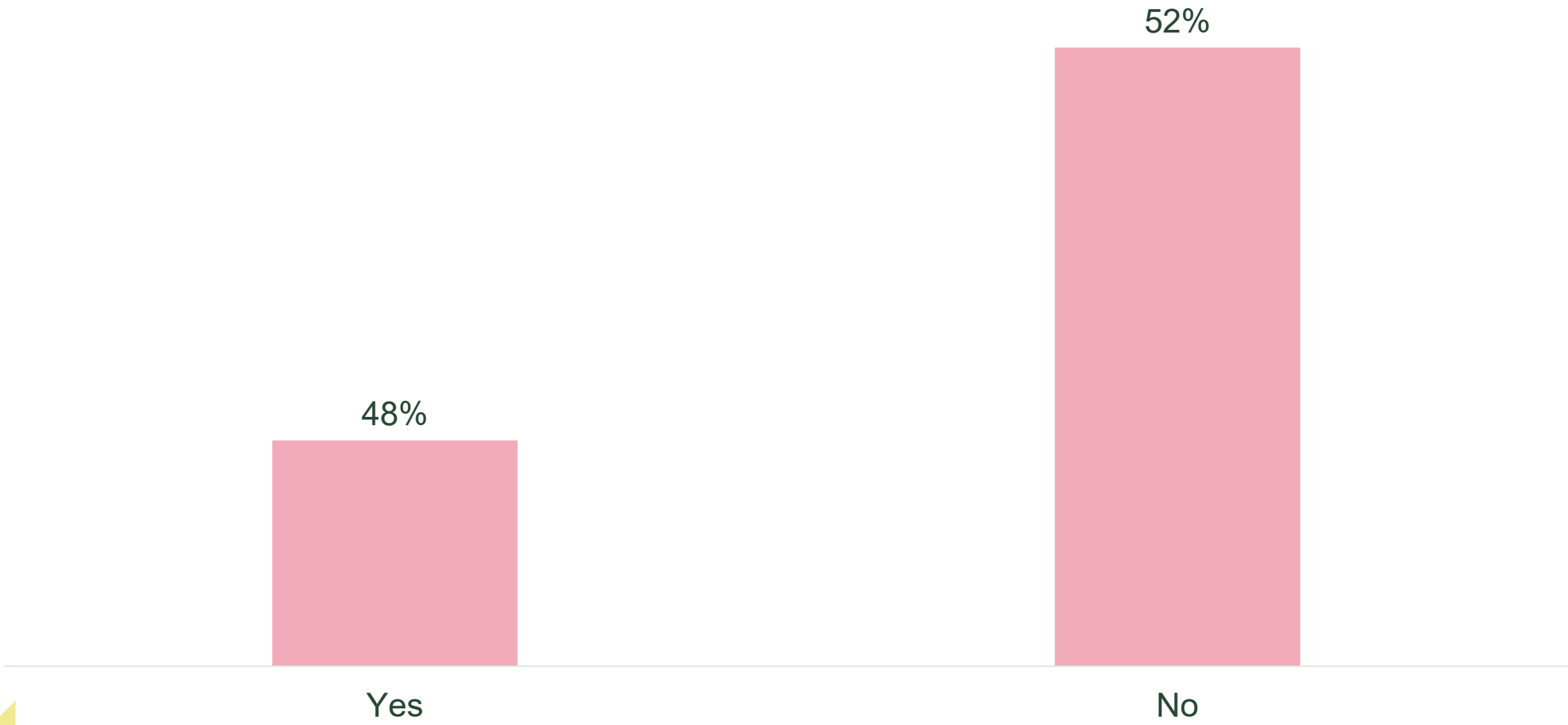
Have you ever used Facebook Messenger to get in touch with us?



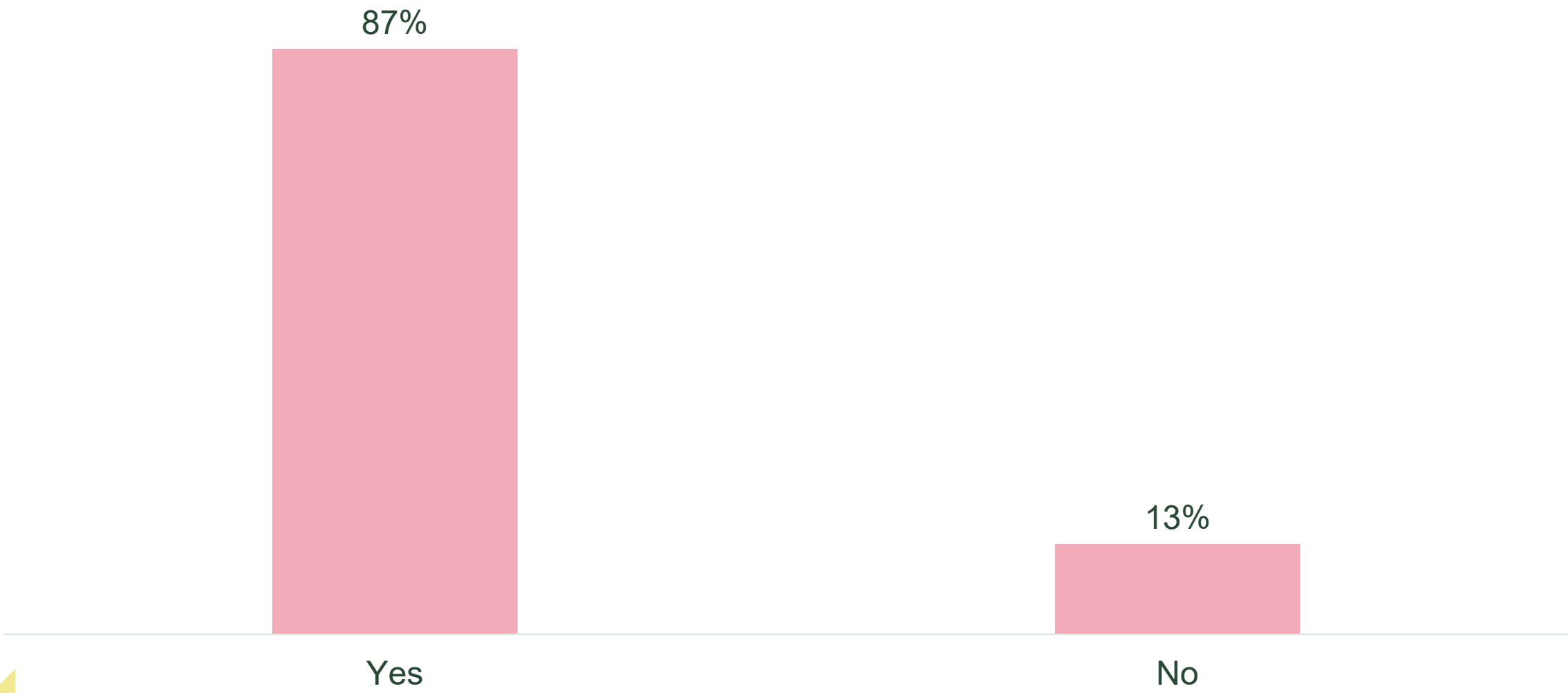
Did you know this was an option?



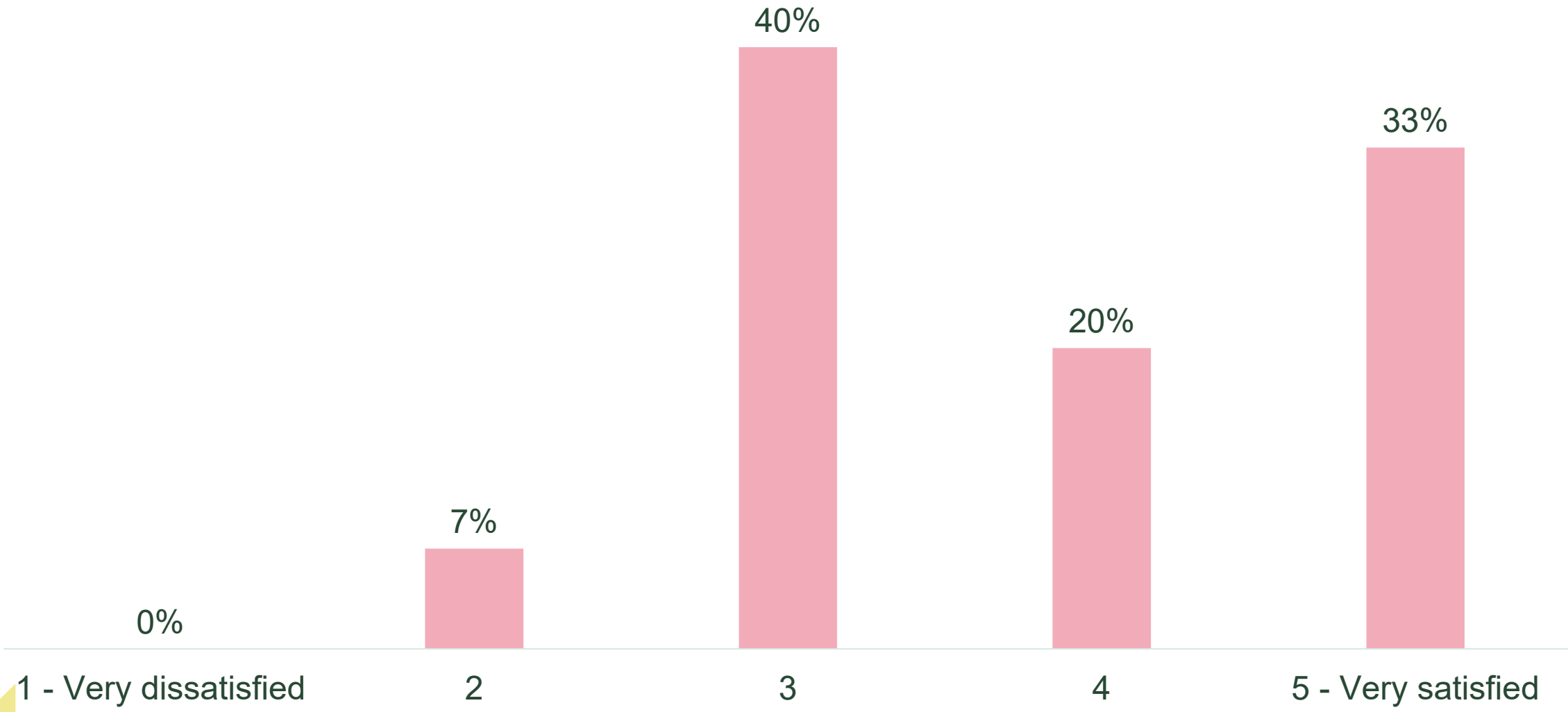
Would you use Facebook Messenger in the future instead of calling us?



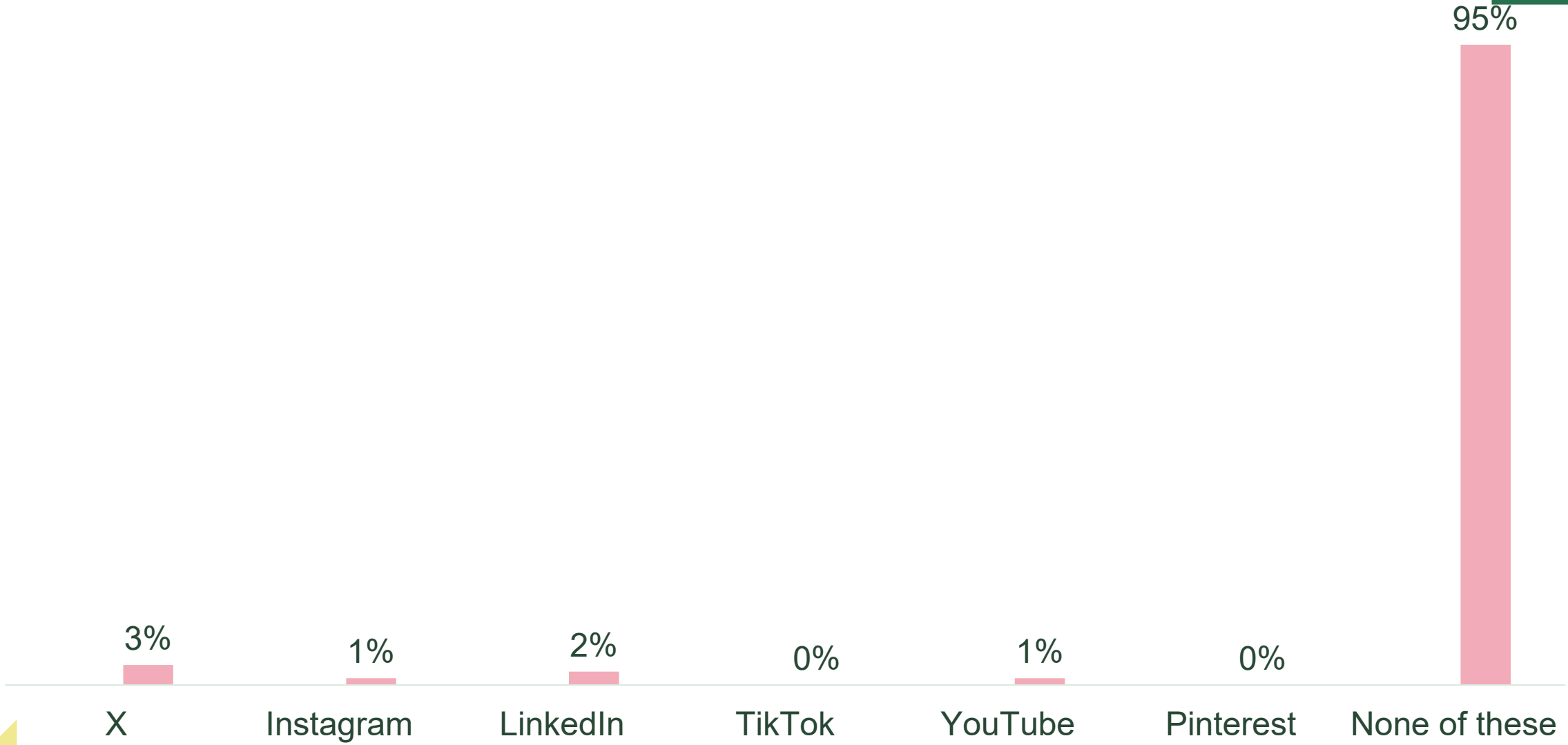
Did you get your query resolved?



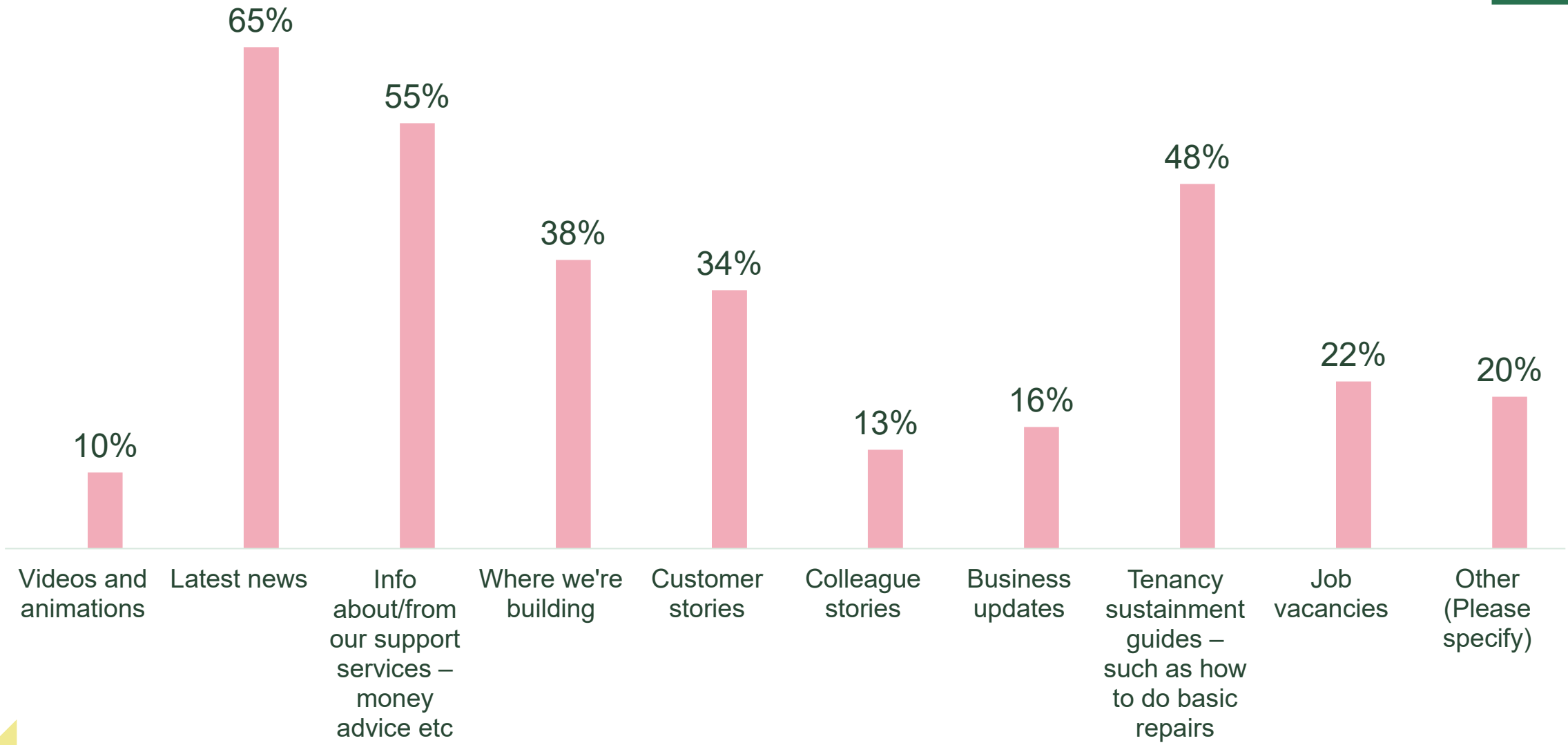
How satisfied are you with your experience of using Facebook Messenger? Using a scale of 1 to 5, where 1 is very dissatisfied and 5 is very satisfied.



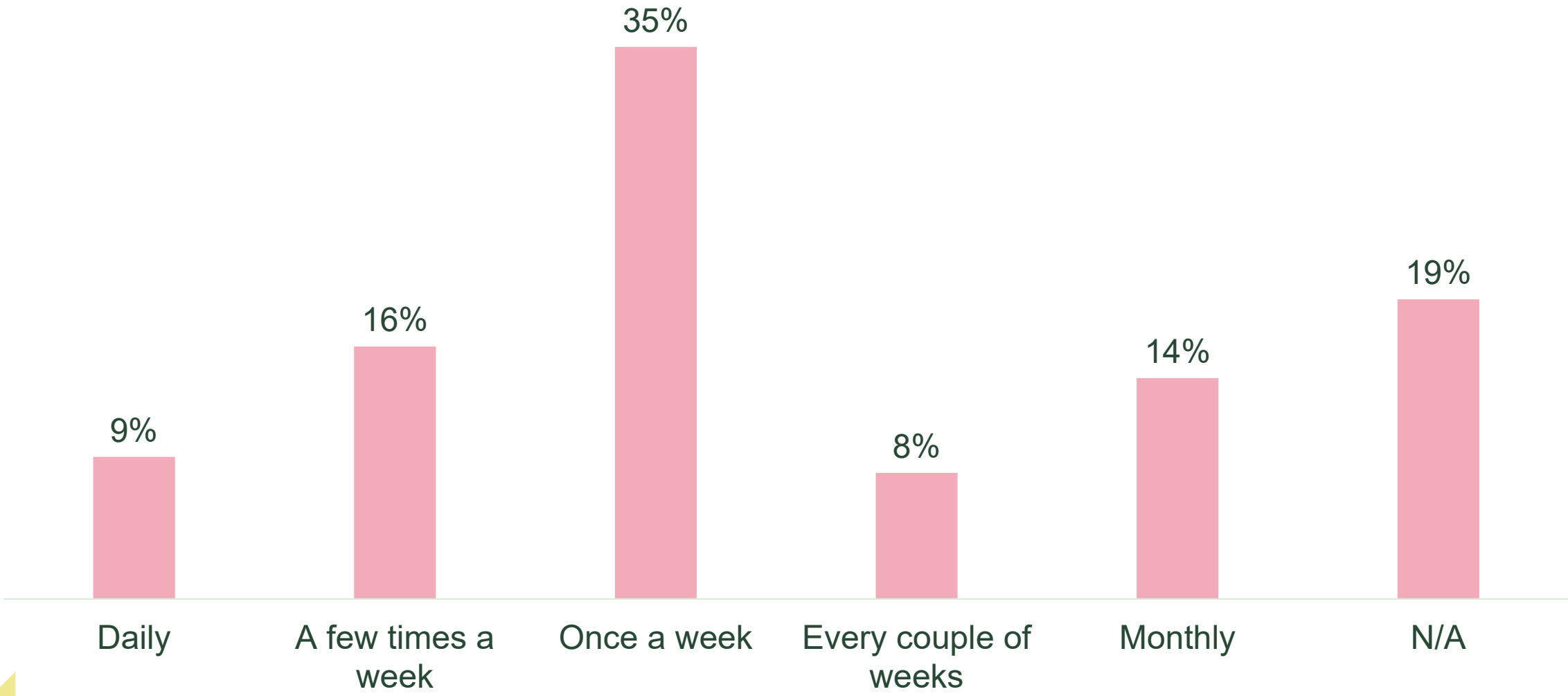
Do you follow Amplius on any other channels? (Tick all that apply)



What kind of content are you interested in seeing Amplius post on social media? (Tick all that apply)



How regularly would you like to see us post on social media (Tick one)



What times do you typically check social media? (Tick all that apply)

